focused.
2013 ANNUAL REPORT
Dear CornerHouse Friends and Colleagues,

Welcome to the 2013 CornerHouse Annual Report! We are pleased to present this report to our community for your review and information. As you will see, the CornerHouse board, staff and volunteers have worked hard to meet the mission of CornerHouse to assure the voices of children and teens are heard.

We are delighted to inform you that CornerHouse was re-accredited by the National Children’s Alliance. This means that we have met a rigorous set of standards which reflect current best practice.

With the help of a diligent steering committee of board members and staff, we completed the 2013 Strategic Plan and have begun its implementation. We identified five strategic directions:

1. CornerHouse will advance the field of forensic interviewing by establishing a Research Center. Academic in nature, research assures that the protocol continues to evolve and contribute to the field as it has for almost 25 years.

2. Addressing the training needs of underserved international markets will help to improve the protection of children and we will develop new and innovative training delivery approaches.

3. CornerHouse will promote the well being of children and intervene in the cycle of violence by supporting children and caregivers and ensuring access to evidence-based, trauma-focused therapy.

4. Through a focused, multi-faceted visibility and marketing campaign, we intend to assure that more children and teens have access to our forensic interviewing and that the community at large is aware of CornerHouse and its role in the elimination of child abuse.

5. CornerHouse is dedicated to the creation of a culture of philanthropy. The purpose of this is to assure that board, staff and volunteers work together to assure that the resources are available to fuel growth in current strategic directions and future innovation.

With these goals, we are poised for and focused on the future! As we move into our 25th anniversary year, it is only fitting that we challenge ourselves and our community to move forward this ambitiously.

We are reporting on the beginning of these efforts in this Annual Report and will look forward to the opportunity to do more as time progresses. We invite you to join with us in meeting these goals.

Thank you very much for your support and dedication to the mission of CornerHouse. We are keenly aware that we cannot do our work without your support.

Sincerely,

Jan Callison
CornerHouse Board Chair

Patricia Harmon
CornerHouse Executive Director
In what ways can CornerHouse advance the field of forensic interviewing?

Academic research will help assure CornerHouse continues to evolve and improve.

The strategic planning process at CornerHouse was an exciting one; we had many great ideas for how to move CornerHouse forward, and ways to build on its strengths and excellent reputation. One of the ideas which took root quite quickly was the idea for CornerHouse to develop a Research Center. As an accredited children’s advocacy center in a field which demands evidence based approaches, the CornerHouse team wanted to move forward as an initiator of research. In the past, as one of the first to develop a protocol for forensic interviews, there has been interest in researching our model. But when the team discussed research and its role in defining our mission to listen to children and to end child abuse, it became apparent and we needed to expand our thinking.

So why did we want to provide leadership in this area? CornerHouse board and staff are convinced that we will make a huge difference in the lives of the children and teens we serve if we are also providing leadership in researching forensic interview methodology. We are uniquely positioned to conduct on site research and to identify collaborative research partners from the academic and educational community. We can then report out to the community via reviewed journal articles regarding how our model makes a difference—how it changes the lives of those we serve.

CornerHouse 2013 Accomplishments

- CornerHouse continued our collaboration with the University of Minnesota School of Social Work. In partnership with Professor Jane Gilgun and PhD candidate Wendy Anderson, CornerHouse co-authored the manuscript entitled “The Influence of Narrative Practice Techniques on Child Behaviors in Forensic Interviews” which has recently been accepted for publication by the *Journal of Child Sexual Abuse*.

- CornerHouse was invited to present a poster at the Society for Social Work and Research Conference regarding independent research on its use of Orienting Messages to better prepare children for the unique demands of the forensic interview setting. The poster, “I Only Want to Know What You Know: The Effects of Orienting Messages During Forensic Interviews and Their Effects on Child Behavior” is scheduled for presentation in 2014.

- CornerHouse was honored to present on our collaborative research on the use of Narrative Practice Techniques in the CornerHouse Forensic Interview Protocol at the 21st Annual American Professional Society on the Abuse of Children Colloquium in Las Vegas, Nevada.
How is CornerHouse Protocol™ the centerpiece to changing the lives of children?

Over the past 20 years, CornerHouse has trained over 29,000 professionals from every Minnesota county, every state in the continental United States, Hawaii, Alaska and 18 foreign countries including the investigators of the International Criminal Court at The Hague.

As the CornerHouse Protocol revisions were completed, the training team immediately began to address changes to the CornerHouse training. Our training program is a centerpiece to changing the lives of children and we are dedicated to qualified forensic interviewers throughout the world. In true CornerHouse fashion, our trainers learned new approaches to adult learning, new methods for delivering the materials and then proceeded to make adjustments to the manner in which training is done in synchronicity with the new content. Games, interactive approaches and consistent evaluation are all elements of our new approach.

Major accomplishments:

- Developed multiple new and innovative training delivery approaches and materials, all of which include emphasis on best practice in adult learning theory and active engagement of training participants. CornerHouse designed and implemented:
  - new week-long Basic Forensic Interview Training
  - new On-Site Basic Forensic Interview Training
  - one-day and two-day Protocol Update Training
- Implemented new program evaluation procedures that better measure learning as it relates to instructional goals and objectives
- Increased training department visibility and outreach through implementation of improved data collection and management systems including implementation of an online course registration system
- Increased capacity to service CornerHouse clients by conducting Basic Forensic Interview Training in classroom space at St. Mary’s University

<table>
<thead>
<tr>
<th>TRAINING TYPE</th>
<th># OF TRAININGS</th>
<th># OF LEARNERS</th>
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</thead>
<tbody>
<tr>
<td>Basic Forensic Interview</td>
<td>13</td>
<td>272</td>
</tr>
<tr>
<td>Advanced Forensic Interview</td>
<td>7</td>
<td>103</td>
</tr>
<tr>
<td>MultiSession Forensic Interview</td>
<td>3</td>
<td>51</td>
</tr>
<tr>
<td>Protocol Update</td>
<td>6</td>
<td>161</td>
</tr>
<tr>
<td>Customized</td>
<td>19</td>
<td>1081</td>
</tr>
<tr>
<td><strong>2013 TOTAL</strong></td>
<td><strong>1668</strong></td>
<td></td>
</tr>
</tbody>
</table>

“This training has revolutionized my understanding of how children disclose, and the considerations in performing interviews. I’ll participate in our MDT with confidence.”
How does CornerHouse assure the stability and support of families?

Family Services served 173 families. 86% of all families who presented at CornerHouse accepted these voluntary services.

2013 was an amazing year of expansion and innovation for the CornerHouse Family Services Department. We moved from an approach that was responsive to a need for crisis intervention, education and support, to one that additionally incorporated a multi-tiered perspective that was more responsive to the unique needs and attributes of individual families.

Highlights of 2013 include:

• Creation and implementation of a Master of Social Work Internship Program which allowed CornerHouse to provide more thorough follow up services and phone support to families in crisis.

• Increased contacts with families in their homes, along with coordination with other involved community partners to support families and to help them gain access to resources.

• The Family Services Team worked with families to set goals responsive to their unique needs, challenges, stressors and assets. Significant support to families focused on how to support the child and create a safe environment, referrals for trauma-informed therapeutic services, and connection to financial assistance and/or Victim Reparations resources.

• In December, the Family Services Coordinator piloted the CornerHouse Home Visiting Program. In only one month’s time, the Family Services Coordinator worked with a family to establish a therapist and primary care provider, gain medical care, and enroll their child in school.
  – Receipt of a grant from the Medica Foundation to hire additional staff which will allow for the expansion of the Home Visiting Program in 2014.
  – In 2014, Home Visiting Services will provide targeted families with intensive support, parent education, and advocacy services to promote safe, healthy, and stable environments.

“I like the fact that you meet with the parents individually and gauge their feelings regarding their situation. Though children are the victims, the parents feel trauma too. I’m glad that you provide services that accommodate the families.”
How does CornerHouse create a safe space?

In 2013, CornerHouse listened to 444 youth and vulnerable adults who were alleged victims of abuse or witnesses to violent crime.

Of these, 77 were MultiSession interviews, meant to accommodate the needs of very young children or those with special needs. Language interpreters were provided for 64 individuals and their families. 84 specialized medical exams were provided.

Major accomplishments:

• The revised CornerHouse Forensic Interview Protocol™ was launched in January 2013. We believe the revised protocol better captures the findings from recent research and more effectively represents the developmental considerations CornerHouse has taught and implemented for many years.

• CornerHouse was honored to receive a $10,000 grant from the Mount Sinai Community Foundation, which is a designated fund of the Jewish Community Foundation (JCF) of the Minneapolis Jewish Federation. These funds have enabled CornerHouse to pilot an expansion of the agency’s medical services to include more adolescents and victims of physical abuse.

• In November 2013, CornerHouse hosted a four-hour retreat for approximately 50 multidisciplinary team members, which gave the team an opportunity to talk together about how to best serve sexually exploited youth. The recent passage of Safe Harbor legislation in Minnesota means that juveniles involved in prostitution (who would previously have been identified as criminals) are now recognized as victims of crime. As such, they are eligible for CornerHouse services as well as a number of other victim-centered services throughout Hennepin County. CornerHouse is eager to serve these youth and looks forward to continued conversations with the multidisciplinary team about emerging best practices with this unique population.

• In 2013, CornerHouse staff conducted over 36 hours of free community education, sharing our mission and child first philosophy with over 500 people.
Why do I volunteer?

“I love that I get to learn so much more than I had anticipated.”
“The staff is so supportive.”
“I love being so welcomed on my first day.”

Thank you, volunteers! We could not do it without you!

Shari Aberle
Timothy Baer
Judith Baker
Kolbi Becker
David Bestler
Dennis Bogdanov
Lisa Bonds
Anna Byrnes
Janis Callison
Sara Campbell
Courtney Chupurdy
Molly & Ben Cirillo
Arlene Clapp
Bianna Connor
Gail Cookson
Claire Dailey
Ike Delugo

Spencer Diehl
Tim Dolan
Samantha Drusch
Della Dustin
Michael Ferber
Kevin Fossum
Susan Frye-Lund
Molly Garies
Al Gerhardt
Christopher Gilde
Allen Giles
Alyssa Gourley
Nicole Gratch
Joyce Haddad
Blair Harmon
Janeen Harteau
Carol Hedberg

Nora Hewson-Stech
Mark Hudson Md
April Hynes
Ashlee Jallen
Barb Jensen
Sophia Johnson
Judy Johnston
Abdiqadir Khalif
Lucy Koncar
Michele Koonce
Elizabeth Kostuch
Taylor Kristofe Jones
Doug Krohn
Kari Jo Langum
Shao Lee
Melissa Lehr
Hilary Lentz

Casey Limmer
Hosain Lipson
Mary Lukas
Stephanie
Marchiafava
Taiesha McBroom
Mark Miller
Mani Mokalla
Elizabeth Molitor
Shawn Moren
Stephanie Morris
Annalie Nelson
Ely Nelson
Andrea Neumann
Emily Neumann
Martha Nevanen
Damon Noga

Laura Oberg
Meghan O’Connor
Mark Ohm
Carl Oltvedt
Eduardo Padilla
Susanne Padilla
Jared Paquin
Sara Peterson
Wesley Peterson
Steve Piekasinski
Jodi Pond
Lisa Pylka
Kim Rauser
Mike Reynolds
Del Rose
Michael Ruetz
Brittani Senser

Christopher Staley
Annie Sukowatey
Mary Swendsen
Jennifer Thielen
Laura von Kampen
Britta Voorhaar
Lana Weber

“After her interview she just seemed so much lighter and happier... she had a bounce to her step. It was like telling her story lifted the weight of the world off of her shoulders.”
All of our investigators and I appreciate all the great work done by CornerHouse. My experience over the past ten years has been wonderful. The staff is professional, caring, and thorough. The service I get is outstanding—it starts at intake continues to my arrival and reception of the client, then the interview and teaming afterwards. The fact is, CornerHouse has been the key factor in the prosecution and conviction of numerous offenders here at Bloomington Police Department.

- Detective Martin
Bloomington Police Department, Bloomington, MN

Statement of Financial Position  DECEMBER 2013

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<thead>
<tr>
<th>Assets</th>
<th>2013</th>
<th>2012</th>
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<tbody>
<tr>
<td>Cash &amp; Cash Equivalents</td>
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<td>Prepaid Expenses</td>
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<td>Intangible Assets</td>
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<td>Land Lease, net</td>
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<td>Property and Equipment, net</td>
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<td>586,973</td>
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<td><strong>Total Assets</strong></td>
<td><strong>1,122,173</strong></td>
<td><strong>1,185,317</strong></td>
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<table>
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<tr>
<th>Liabilities &amp; Net Assets</th>
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<td>Accounts Payable</td>
<td>11,271</td>
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<td>Accrued Payroll and Related Costs</td>
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<td>Refundable Advances</td>
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<td><strong>Total Liabilities</strong></td>
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<td><strong>156,421</strong></td>
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<tr>
<th>Net Assets</th>
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<td>Unrestricted:</td>
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<tr>
<td>Board Designated Replacement Reserve</td>
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<td>225,000</td>
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<tr>
<td>Invested in Property and Equipment</td>
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<td>586,973</td>
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<tr>
<td>Other</td>
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<td>200,123</td>
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<tr>
<td><strong>Total Unrestricted</strong></td>
<td><strong>959,636</strong></td>
<td><strong>1,012,096</strong></td>
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<tr>
<td>Temporarily Restricted</td>
<td>19,492</td>
<td>16,800</td>
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<td><strong>Total Net Assets</strong></td>
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<td><strong>1,028,896</strong></td>
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<table>
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<tr>
<th>Total Liabilities and Net Assets</th>
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<tr>
<td></td>
<td><strong>1,122,173</strong></td>
<td><strong>1,185,317</strong></td>
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Statement of Activities  DECEMBER 2013

<table>
<thead>
<tr>
<th>Support and Revenue</th>
<th>2013</th>
<th>2012</th>
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</thead>
<tbody>
<tr>
<td>Foundations and Corporations</td>
<td>25,640</td>
<td>21,000</td>
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<tr>
<td>Contributions - Cash</td>
<td>27,413</td>
<td>51,400</td>
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<td>Contributions - In-kind</td>
<td>126,488</td>
<td>157,514</td>
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<td>Special Fundraising Events</td>
<td>299,570</td>
<td>208,916</td>
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<tr>
<td>Less: Costs of Direct Benefit to Donors</td>
<td>(24,300)</td>
<td>(41,979)</td>
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<tr>
<td>Contracts</td>
<td>561,551</td>
<td>613,970</td>
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<tr>
<td>Fees</td>
<td>248,882</td>
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<tr>
<td>Government Grants</td>
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<td>Investment Income</td>
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<td>1,389</td>
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<tr>
<td>Other Income</td>
<td>503</td>
<td>4,150</td>
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<tr>
<td><strong>Total Support and Revenue</strong></td>
<td><strong>1,333,400</strong></td>
<td><strong>1,311,316</strong></td>
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<table>
<thead>
<tr>
<th>Expenses</th>
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<tbody>
<tr>
<td>Program Services</td>
<td>1,089,512</td>
<td>1,097,523</td>
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<tr>
<td>Management and General</td>
<td>189,387</td>
<td>207,775</td>
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<tr>
<td>Fundraising</td>
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<td>99,967</td>
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<tr>
<td><strong>Total Expenses</strong></td>
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<td><strong>1,405,265</strong></td>
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<table>
<thead>
<tr>
<th>Net Revenues over Expenses</th>
<th></th>
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</thead>
<tbody>
<tr>
<td></td>
<td><strong>(49,768)</strong></td>
<td><strong>(93,949)</strong></td>
</tr>
</tbody>
</table>
Successful events, led by volunteers and staff, support our mission each year!

**JUNE 2013**

Over 700 guests attended the 22nd annual Twins event at Target Field and raised $124,100!

*Top right: Face painting a hit with the kids!

*Middle left: CH Staff Bill Koncar and granddaughter, Lucy, throw out the first pitch.

*Bottom right: Ed Padilla and Dez supporting CornerHouse and cheering on the Twins.*

**NOVEMBER 2013**

More than 325 guests attended the 4th annual Let’s Dance celebrity dance competition at the Graves Hotel and raised $101,811!

*Top left: Event Judges: Ember Reichgott Junge, Deanne Michael and Dr. Archelle Georgiou

*Middle right: Dancers: Shawn Moren and Gene Bersten

*Bottom left: Tim Baer, Event Co-Chair; Patricia Harmon, Executive Director of CornerHouse; and Chris Staley, Event Co-Chair*
CornerHouse Honored to be Charity of Choice

Eagles 3208 of Bloomington Gambling Fund donated $3,500 to CornerHouse through its golf tournament and other fundraising events.
CORNERHOUSE STAFF

DECEMBER 2013

Jennifer Anderson
Associate Director

Abbie Bolcolm-Smith
Family Services Coordinator

Justin Diercks
Forensic Services – Video Lead

Heather Fisch
Forensic Services Assistant – Medical Lead

Patricia Harmon
Executive Director

Jill Hayes
Training Outreach Coordinator

Nancy Holladay
Accounting Assistant

Noah Inthichack
Forensic Services Assistant – Intake Lead

Rut Kessel
Volunteer Manager & Administrative Manager

BILL KONCAR
Forensic Interviewer

ANN LUKAS MILLER
Forensic Interviewer and Trainer

MIRIAM MAPLES
Training Director

MAREN OTT
Forensic Services Assistant – Client Services

NANCY SEGER
Forensic Services Director

JULIE STAUFFER
Forensic Interviewer and Trainer

GRACE WERNER RAY
Forensic Interviewer and Trainer

JUDY WEIGMAN
Forensic Interviewer

CORNERHOUSE BOARD OF DIRECTORS

DECEMBER 2013

CHAIR
Jan Callison
Hennepin County Board of Commissioners

VICE CHAIR & SECRETARY
Allen Giles
Twin Cities Public TV

MEMBERS AT LARGE

Shari Aberle
Dorsey & Whitney

Judy Baker
Parents In Community Action

Lisa Bonds
Consultant

Chief Jaree Hartage
Minneapolis Police Department

Kevin Fossum
Piedmont Realty Trust

Al Gerhardt
Kraus-Anderson Construction

Taiesha McBroom
Thrivent Financial

Dr. Mani Mokalla
Minneapolis Childrens Hospital

Beth Molitor
Ryan Companies

Ed Padilla
NorthMarq

Sara Peterson
Parkway Law

Chief Mike Reynolds
Hopkins Police Department

Chris Staley
Horizontal Integration

Lana Weber
Cushman Wakefield

Lori Whittier
Hennepin County Attorney

We do our best to list all donors accurately and apologize if we have not done so. Please contact us so we can make corrections/additions.

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MIRIAM MAPLES
Training Director

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Forensic Interviewer and Trainer

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Forensic Interviewer

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